

Dear Seminar Registrant:

We're excited to confirm your registration for the 2026 WCASHRM Managers' Seminar on Thursday, August 27, 2026, located at the Hot Springs Convention Center. Registration will begin at 7:15 a.m. outside Room 207. The seminar kicks off at 8:00 a.m.

You should bring a pen and notepad. In an effort to eliminate waste and be more environmentally conscience, you should also bring a refillable water bottle as the Convention Center has touchless refill water bottle stations. The refill stations are located outside the men and women's restrooms.

A special thank you to our presenting sponsor: 1<sup>st</sup> Employment.



## Employment Staffing

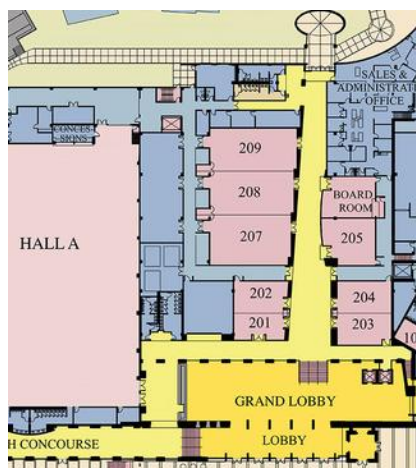
Here is the schedule for the event. For session details and speaker handouts (when available) can be found on our website: [www.wcashrm.org/seminar](http://www.wcashrm.org/seminar).

All concurrent sessions will be held in Rooms 207-209, which are located between the Grand Lobby and the Visit Hot Springs Administration office.

| Time               | Session                                                                                                                   | Room #       |
|--------------------|---------------------------------------------------------------------------------------------------------------------------|--------------|
| 7:15 a.m.          | Registration Opens                                                                                                        | Second Floor |
| 8:00 - 9:00 a.m.   | OPENING SESSION & KEYNOTE                                                                                                 |              |
|                    | The People First Advantage: Building Loyalty & Leading with Kindness with Cindy Rowe                                      | 207-209      |
| 9:00 - 9:30 a.m.   | THIRTY MINUTE BREAK/Exhibit Hall Open                                                                                     | CC LOBBY     |
| 9:30 - 10:30 a.m.  | CONCURRENT #1                                                                                                             |              |
|                    | Blocked Perspective: Seeing Beyond your View with Taylor Knox                                                             | 207          |
|                    | Level Up Your Life: Conquering Work-Life Balance Without Burning Out with Cindy Rowe                                      | 208          |
|                    | Employee Relations: In the Trenches [ONE TIME ONLY] with Shayne King                                                      | 209          |
| 10:30 - 10:40 a.m. | TEN MINUTE BREAK/Exhibit Hall Open                                                                                        | CC LOBBY     |
| 10:40 - 11:40 a.m. | CONCURRENT #2                                                                                                             |              |
|                    | Blocked Perspective: Seeing Beyond your View with Taylor Knox                                                             | 207          |
|                    | Level Up Your Life: Conquering Work-Life Balance Without Burning Out with Cindy Rowe                                      | 208          |
|                    | Employee Engagement that Actually Works: Practical Strategies for Today's Supervisors with Gina Smith                     | 209          |
| 11:40 - 12:40 p.m. | LUNCH                                                                                                                     | CC LOBBY     |
| 12:40 - 1:40 p.m.  | CONCURRENT #3                                                                                                             |              |
|                    | How to Make Your Manager Happy With Lower Attorney Fees - Practical Tips From an Employment Law Attorney with Wayne Young | 207          |
|                    | Generations in the Workplace with Ashley French                                                                           | 208          |
|                    | Employee Engagement that Actually Works: Practical Strategies for Today's Supervisors with Gina Smith                     | 209          |

|                                                                                                                           |                                    |          |
|---------------------------------------------------------------------------------------------------------------------------|------------------------------------|----------|
| 1:40 - 1:50 p.m.                                                                                                          | TEN MINUTE BREAK/Exhibit Hall Open | CC LOBBY |
| 1:50 - 2:50 p.m.                                                                                                          | CONCURRENT #4                      |          |
| How to Make Your Manager Happy With Lower Attorney Fees - Practical Tips From an Employment Law Attorney with Wayne Young |                                    | 207      |
| Generations in the Workplace with Ashley French                                                                           |                                    | 208      |
| Mental Health in the Workplace with Dianna Lyon-Wagner                                                                    |                                    | 209      |
| 2:50 - 3:00 p.m.                                                                                                          | TEN MINUTE Break                   | CC LOBBY |
| 3:00 - 4:00 p.m.                                                                                                          | CONCURRENT #5                      |          |
| Ask An Attorney & HR Professional Panel                                                                                   |                                    | 208      |
| Mental Health in the Workplace with Dianna Lyon-Wagner                                                                    |                                    | 209      |

### **NAMETAGS/ REGISTRATION CHECK IN**



Upon arriving at the seminar, you will need to **check in to get your name badge** at one of the 3 registration tables located outside of Rooms 207-209. (The registration tables will face the Grand Lobby (staircase) and Convention Blvd.) **The name badges will be in order by last name, so line up according to the posted floor and table signs and provide your Last Name + First Name.**

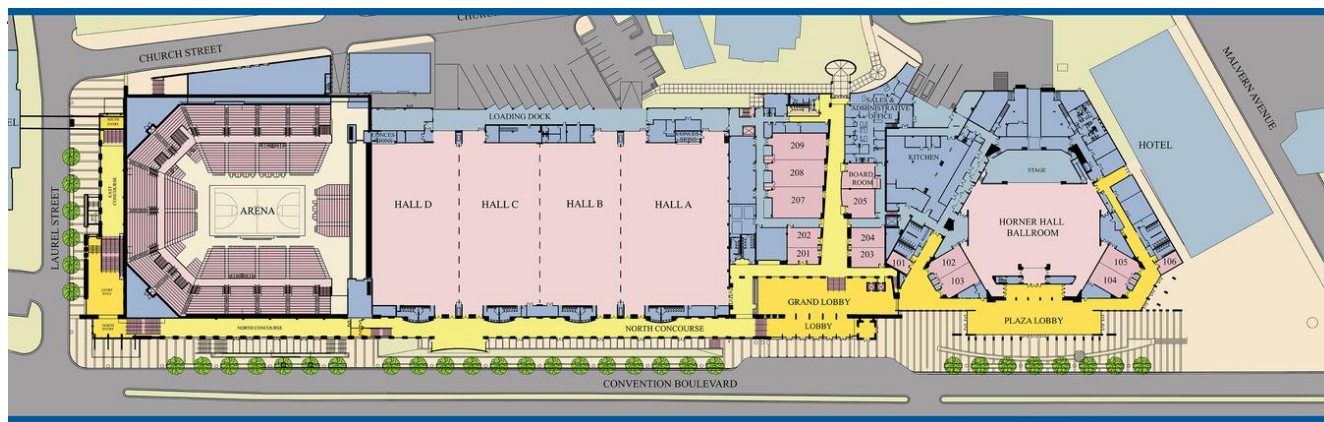
- Substitute registrants should line up according to the last name of the registrant you will be replacing, and advise the volunteer of his/her **Last Name + First Name**. The volunteer can prepare a handwritten name badge.

### **SUBSTITUTES/ REPLACEMENTS BEFORE THE SEMINAR**

If you know you will be sending a substitute in your place prior to the event, email [Registration@wcashrm.org](mailto:Registration@wcashrm.org) with the substitute's last name, first name, email address, and company name.

### **PARKING**

Parking at the Hot Springs Convention Center is available off of Church Street, on Convention Blvd, and across the street from the Embassy Suites Hotel



### **VENDOR PARKING**

The best entrance to unload and park is Convention Blvd to enter in the Grand Lobby. The parking on Convention Blvd should be "free parking," but look for Park Smarter in case this changed. Do not parking in the handicapped parking without a HC sticker.

### **REGISTRANT PARKING**

The best entrance for the Seminar is located off of Church St due to the limited parking on Convention Blvd. You may also park on the Bank OZK arena end of the HSCC (parking lot directly across from Embassy Suites) off of Convention Blvd & Laurel St, and walk ¼ of a mile to the Grand Lobby area.



### **DRESS CODE**

The Dress Code is Business Casual; however, keep in mind, we have NO control of the convention center heating and cooling system, so you may consider bringing a light jacket or sweater. We recommend mask wearing for anyone who feels more comfortable wearing one or anyone who has Covid, cold or flu-like symptoms.

### **CONTINUING EDUCATION CREDITS**

Six hours of SHRM & HRCI credit is available, as well as six hours CLE for attorneys, six hours for Nursing Home Administrators, and six hours for Funeral Home Directors and Embalmers. If you need a CE certificate with your name listed, email [CE@wcashrm.org](mailto:CE@wcashrm.org).

- **Nursing Home Administrators:**

You will need to submit this [form](#) detailing what sessions you attended, and your certificate will be emailed to you. Please include your license number and email address.

- **Funeral Home Directors and Embalmers:**

You will need to visit the registration desk during the 9:00 a.m. break session or before you leave for the day on 8/27/26 to **sign the CE Roster for Funeral Directors & Embalmers** (Registration line A - G). WCASHRM will email you a ***Certificate of Attendance*** after the event.

If you can donate a door prize, email [doorprizes@wcashrm.org](mailto:doorprizes@wcashrm.org).

If you need any additional information or have any questions, contact us via e-mail at [seminar@wcashrm.org](mailto:seminar@wcashrm.org) or 501-624-2172 x 119.

Thank you for your support, and we look forward to seeing you at our 21<sup>st</sup> annual Seminar!!

Tara Mauk Arthur  
Seminar Chair

P.S. If you registered your managers and did not input their email address into our system, forward this confirmation to the appropriate staff.